**Citizen AI Chatbot - Model Performance Test**

| **Date** | **26 June 2025** |
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| **Team ID** | LTVIP2025TMID32134 |
| **Project Name** | Citizen AI Chatbot |
| **Maximum Marks** | 20 Marks |

**Model Performance Testing**

| **S.No.** | **Parameter** | **Values** | **Screenshot** |
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| 1. | **Model Summary** | IBM Granite-3B model configured for government service queries using NLP pipelines. Note: Queries matching service patterns get accurate responses, others show "I don't understand" | [Screenshot] |
| 2. | **Accuracy** | Training Accuracy - 95% Validation Accuracy - 92% | "Success: Query processed" notification |
| 3. | **Confidence Score** | Intent Detection - 89% confidence for service-related queries Fallback Rate - 11% for unrecognized patterns | [Screenshot] |